

Dear Resident:

This directory was created for you to use when looking for community services. The following pages provide contact information on local agencies that have been helpful to many of our residents. For your convenience, topics are listed alphabetically and detailed by agency in the index.

We encourage all members of your household to become familiar with this directory; store it in a convenient place. There is important safety information that may provide life saving help including 10 Steps to Take in an Emergency, 10 Ways to be Better Prepared and 10 Tips for Fire Safety. There is also a place to list your important telephone numbers as well as the Immunization and Allergy records for those in your household.

We hope this directory is a helpful resource. Please feel free to contact us for additional information. Also, let us know about your experience with these or other agencies you may use, so that we may be of better assistance to our community and our residents in the future.

Enjoy!

*Your Preston Pointe at At Shannon Glen Community Team*



PRESTON POINTE  
APARTMENT HOMES  
AT SHANNON GLEN

5800 Shannon Road, Columbus OH 43110

**614.920.1400**

e-mail: [shannonglen@nrpgroup.com](mailto:shannonglen@nrpgroup.com)

[www.prestonpointeshannonglen.com](http://www.prestonpointeshannonglen.com)



## 10 Steps to Take in an Emergency

- 1. CALL 9-1-1 IMMEDIATELY.** Most people say they will call 9-1-1 when faced with a real emergency, but sometimes they don't. Why? They may not want to "bother" anyone, or they're worried that the situation isn't really an emergency. Instead, they call their doctor, the emergency room, or some other health care professional. You should know that the time spent waiting for a doctor to return your call could make a big difference to the victim's life. Advice given over the phone is not always correct. The fact is, no one can tell what's wrong without first seeing the patient. That's why it's important to get the victim in front of a health care professional as soon as possible. It is recommended that you don't drive to the hospital yourself unless you really have to.
- 2. CALL POISON CONTROL IMMEDIATELY.** A poison can hurt the victim if he or she swallows it, breathes it in, or splashes it on the skin or in the eyes. Get expert help by calling the Poison Control Center right away. The number is 1-800-222-1222, 24 hours a day.
- 3. IF YOU THINK THE VICTIM HAS BEEN SERIOUSLY INJURED, DO NOT MOVE HIM OR HER.** In a case such as a car crash or a really bad fall, moving the victim could result in permanent injury. Unless the victim is in further danger, keep him or her warm, still, and awake, if possible, until help arrives.
- 4. KNOW HOW TO TREAT THE VICTIM IN CASE OF A BURN.** For minor burns without blisters, soak the burned area in cold water until the pain is gone. DO NOT use ice, butter, petroleum jelly, or other home cures. For burns with blisters, call your doctor right away. For large and/or deep burns, call 9-1-1. Keep the victim warm and still until help arrives.
- 5. BE PREPARED IF THE VICTIM HAS A SEIZURE.** If the victim is not breathing, begin rescue breathing and have somebody call 9-1-1. If you don't know how to perform rescue breathing, the emergency operator can tell you what to do. If the victim is breathing, turn the victim on his or her side. Help protect the victim from further harm by moving objects out of the way. DO NOT prop up the victim's head or put anything in the victim's mouth.
- 6. KNOW WHAT TO DO IF THE VICTIM IS BLEEDING.** For really bad wounds or spurting blood, call 9-1-1 right away. Have the victim lie down and apply firm, direct pressure to the wound. If the pad becomes soaked, put another one on top of it. If possible, raise the wound higher than the victim's heart.
- 7. KNOW HOW TO HELP A SOMEONE WITH A BROKEN BONE.** Call 9-1-1 immediately. Try to keep the injured limb from moving. Apply cold compresses to minimize swelling (NOT ICE). If a bone is sticking out from the skin, cover it with a large bandage, but DO NOT try to push it back in. If there is a lot of bleeding, use direct pressure around the area. DO NOT try to move the victim unless he or she is in immediate danger.
- 8. DO NOT ADMINISTER THE HEIMLICH MANEUVER OR CPR UNLESS YOU ARE TRAINED.** Call 9-1-1 right away. The emergency operator can tell you how to help the victim until help arrives.
- 9. HAVE YOUR EMERGENCY PLAN ON HAND.** Be prepared to give emergency medical personnel important information. Use the emergency plan included in this brochure to write down everything you will need.
- 10. MAKE IT EASY FOR EMERGENCY PERSONNEL TO FIND YOU.** Turn on all the lights in your house. Have someone wait outside, if possible, to show fire, police, or emergency medical personnel where the victim is.

-- Vincent Iannelli, M.D., [www.about.com](http://www.about.com)

## 10 Ways to be Better Prepared

1. **CHECK IF 9-1-1 IS THE RIGHT NUMBER TO CALL AT HOME AND WORK.** Some areas of the country do not have 9-1-1. Others have E-9-1-1 where your address is automatically stored in a database. Make sure you know what's available where you live and work.
2. **KEEP A WELL-STOCKED FIRST-AID KIT ON HAND.** From minor cuts and bruises to sunburn and sprains, a good first-aid kit is a great first line of defense. To learn what makes a good first-aid kit, contact your health care provider, local pharmacy, or the American Red Cross.
3. **MAKE A LIST OF EMERGENCY PHONE NUMBERS.** Write down the numbers you need in the spaces on page 2 of this brochure.
4. **TEACH CHILDREN WHO TO CALL AND WHAT TO SAY.** Make sure children know where the phone numbers are for emergency help and poison control. If they call 9-1-1, the operator will ask, "Fire, Police, or Ambulance/Rescue?" Tell your child to stay on the line while the call is transferred.
5. **MAKE SURE YOUR HOUSE NUMBER IS VISIBLE FROM THE STREET.** Turn the exterior lights on, and have someone outside directing police, fire officials, or emergency medical personnel to your home.
6. **KEEP A CLEAR AND UP-TO-DATE RECORD OF IMMUNIZATIONS.** This can help doctors do a better job of diagnosing a problem in an emergency. For example, if the victim has had a bad infection, and the doctor knows they have been vaccinated against Hepatitis, the doctor can rule that out. This can save time.
7. **WRITE DOWN MEDICAL CONDITIONS, MEDICATIONS, AND DOSAGES.** Being prepared in advance can help assure proper treatment and prevent serious drug interactions.
8. **MAKE A LIST OF ALLERGIES AND REACTIONS.** It helps ensure that health care professionals don't use medicines that can hurt the victim. And it might help emergency medical personnel find a reason for problems such as seizures or shortness of breath.
9. **IF YOU HAVE HEALTH INSURANCE, CHECK YOUR EMERGENCY COVERAGE.** Check your policy in advance. Some insurance companies require that you call first for approval. Make sure you understand your policy, and carry all necessary cards and phone numbers with you.
10. **TAKE FIRST-AID CLASSES.** A basic class will teach CPR and proper ways to treat burns, wrap sprains, apply splints, and perform the Heimlich maneuver. Remember, if you take time now, you won't lose precious time when someone's life could depend on it. If you have children, it's a good idea to ask everyone who takes care of them to take these classes including babysitters, relatives, and day care providers. Your pediatrician, local hospital, fire department, and local chapter of the Red Cross can tell you about classes.

-- From Vincent Iannelli, M.D., [www.about.com](http://www.about.com)

## 10 Tips for Fire Safety

### Home hazards, smoke alarms, and escape plans

#### Eliminate home fire hazards

- **Kitchen Safety:** Never leave cooking unattended, keep cooking areas clean and uncluttered, and don't cook when you're drowsy.
- **Space Heaters:** Keep all space heaters at least three feet (about one meter) away from anything that can burn.
- **Smoking Materials:** Use large, deep, non-tip ashtrays, and wet butts and ashes before throwing them away. And never smoke when sleepy.
- **Matches and Lighters:** Store matches and lighters locked up high, away from children.
- **Electricity:** Replace damaged electrical cords and repair appliances that smell, smoke, or overheat.
- **Candles:** Keep candles away from anything that can burn. Blow them out when you leave the room or go to sleep.

#### Protect your home with smoke alarms

- **Installing smoke alarms:** Install smoke alarms on every floor of your home-and near or inside all sleeping areas. New construction requires a smoke alarm in each bedroom. It is recommended that alarms be wired together such if one sounds, they all sound.
- **Testing your alarms:** Test smoke alarms once a month, and replace their batteries twice a year, when you change your clock for daylight savings, or when an alarm "chirps" to tell you its battery is low. Replace any smoke alarm that is more than 10 years old.

#### Know what to do in a fire

- If your clothing catches fire, stop-don't run. Drop to the ground. Cover you face with your hands if possible. And roll over and over or back and forth to smother the flames. Then cool the burned area with water and call for help.
- **Practice your escape:** Make a home fire escape plan and hold fire drills at least twice a year so everyone in your household knows what to do in a fire emergency.
- **Crawl under smoke:** If you have to escape through smoke crawl on your hands and knees, keeping your head no higher than two feet (30 to 60 centimeters) above the floor, where the air will be cleanest.
- When escaping a fire, test the doorknob and spaces around the door with the back of your hand. If it's cool, slowly open the door and look for signs of smoke or fire. If you encounter smoke, heat, or flames, try another escape route.

--From the Durham Fire Department website

## **Adoption/Foster Care**

### ***Adoption Circle***

2500 Main Street, Suite 103  
Columbus, OH 43209  
(614) 237-7222  
[www.adoptioncircle.org](http://www.adoptioncircle.org)

### ***Adoption by Gentle Care***

380 ½ East Town Street  
Columbus, OH 43215  
(614) 469-0007  
[www.adoptionbygentlecare.org](http://www.adoptionbygentlecare.org)

### ***Franklin County Children Services***

855 W. Mound Street  
Columbus, OH 43223  
(614) 275-2571  
[www.franklincountyohio.gov/children\\_services/](http://www.franklincountyohio.gov/children_services/)

### ***Ohio Department of Job and Family Services***

Bureau of Family Services  
255 East Main Street, 3rd Floor  
Columbus, Ohio 43215-5222  
(614) 466- 9274  
[jfs.ohio.gov/oapl/index.htm](http://jfs.ohio.gov/oapl/index.htm)  
Provides information about adoption, kinship and foster care services.

## **Aging**

### ***AARP Foundation***

1393 East Broad Street  
Columbus, OH 43205  
(614) 258-7295  
Fax: (614) 258-7723  
[www.aarp.org/](http://www.aarp.org/)

Dedicated to enhancing the quality of life for people age 50 and over. Provides benefits, special products, information, advocacy and member services.

### ***Central Ohio Area Agency On Aging***

174 East Long Street  
Columbus, OH 43215  
(614) 645-7250  
Fax: (614) 645-3884  
[www.coaaa.org](http://www.coaaa.org)

Offers information, advice, and direction to learning resources, referrals, and recommendations to people of any age concerned about preparing for the challenges of older life.

### ***Firstlink Kinship Navigator Program***

195 North Grant Avenue  
Columbus, OH 43215  
(866) 389-2273  
Fax: (614) 224-6866  
[www.firstlink.org](http://www.firstlink.org)  
E-Mail: [kinship@firstlink.org](mailto:kinship@firstlink.org)

Information, referral services, kinship classes and support groups for grandparents raising grandchildren.

### ***Franklin County Office On Aging***

280 East Broad Street, Room 300  
Columbus, OH 43215-4527  
(614) 462-5230  
Senior Options referral line: (614) 462-6200  
Fax: (614) 462-5300  
[www.officeonaging.org](http://www.officeonaging.org)

Provides information, resource directory and access to Franklin County services needed by older adults, friends and families. Adult protective services assists those who may be harmed by abuse or neglect.

### ***Ohio Department of Aging***

Benefits Checkup  
50 West Broad Street, 9th Floor  
Columbus, OH 43215  
(800) 282-1206  
[www.benefitscheckup.org](http://www.benefitscheckup.org)

A free online service from the National Council on Aging and the Ohio Department of Aging that helps seniors identify state and federal assistance programs that can improve the quality of life

### ***Senior Companion Program***

3377 West Broad Street  
Columbus, OH 43204  
(614) 274-0172

Seniors 60 and over provide companionship to older adults with special needs. Companions volunteer 20 hours per week. A stipend and travel expenses are provided (companions must meet income guidelines).

## **Animals & Pets**

### ***Adoptable Dogs:***

#### ***Franklin County Animal Shelter***

1731 Alum Creek Drive  
Columbus, OH 43207  
(614) 462-4360

### ***Adoptable Pets:***

#### ***Capital Area Humane Society***

3015 Scioto Darby Executive Court  
Hilliard, OH 43026  
(614) 777-7387  
[www.cahs-pets.org](http://www.cahs-pets.org)

### ***After Hours Emergency Vet Care:***

Columbus Veterinary Emergency Service (614) 846-5800  
Ohio State University Veterinary Teaching Hospital (614) 292-3551  
Capital Vet Emergency Center (614) 870-0480

### ***Cruelty, Abandonment or Neglect:***

Capital Area Humane Society (614) 777-7387

### ***Dog Licenses:***

Franklin County Auditor  
(614) 462-3260  
[www.franklincountyohio.gov/dogsmenu](http://www.franklincountyohio.gov/dogsmenu)

### ***Dogs Running Loose, Sick and Injured Stray Dogs:***

Franklin County Dept. of Animal Care and Control (614) 462-3400

### ***Lost or Found Pets:***

Franklin County Animal Shelter (614) 462-4360

## **Behavior Counseling**

### ***ADAMH of Franklin County*** (Alcohol, Drug and Mental Health Board of Franklin County)

447 East Broad Street  
Columbus, OH 43215  
(614) 224-1057  
[www.adamhfranklin.org](http://www.adamhfranklin.org)

### ***Buckeye Ranch***

5665 Hoover Road  
Grove City, OH 43123  
(614) 875-2371  
[www.buckeyeranch.org](http://www.buckeyeranch.org)

Emotional, behavioral and mental health services for children, adolescents and their families.

### ***Directions For Youth and Families***

1515 Indianola Avenue  
Columbus, OH 43201  
(614) 294-2661  
[www.dfyf.org](http://www.dfyf.org)

Behavioral health and outreach to at risk families and children.

### ***Rosemont Center***

2440 Dawnlight Avenue  
Columbus, OH 43211  
(614) 471-2626  
[www.rosemont.org](http://www.rosemont.org)

Provides mental health outreach programs for youth and families affected by abuse, crisis placement services, treatment, and foster care.

## **Chemical Dependency**

### ***Al - Anon/Ala - Teen***

1561 Old Leonard Avenue  
Columbus, OH 43219  
(614) 253-2701, Fax: (614) 253-2701  
[www.al-anon.alateen.org](http://www.al-anon.alateen.org)

Provides free support meetings for children, spouses, relatives and friends of alcoholics.

### ***Alcoholics Anonymous***

1561 Old Leonard Avenue  
Columbus, OH 43219  
(614) 253-8501  
Fax: (614) 253-5554  
[www.aacentralohio.org](http://www.aacentralohio.org)

Provides information on more than 500 AA meeting locations in Franklin County.

### ***Maryhaven, Inc.***

1791 Alum Creek Drive  
Columbus, OH 43207-1708  
(614) 445-8131  
Fax: (614) 445-7808  
[www.maryhaven.com](http://www.maryhaven.com)

Central Ohio's oldest and most comprehensive healthcare facility specializing in treatment for adolescents and adults with alcohol, drug dependencies and mental health problems.

### ***Narcotics Anonymous***

1561 Old Leonard Avenue  
Columbus, OH 43219-2580  
(614) 252-1700 or (800) 587-4232  
[www.naohio.org](http://www.naohio.org)

Offers free support meetings for individuals seeking recovery from drug addiction.

## **Children**

### ***Action For Children***

78 Jefferson Avenue  
Columbus, OH 43215  
(614) 224-0222  
[www.actionforchildren.org](http://www.actionforchildren.org)

Provides childcare education, resources, referral, and parenting information

### ***Big Brothers Big Sisters of Central Ohio***

1855 East Dublin-Granville Road  
Columbus, OH 43229  
(614) 839-BIGS  
[www.bbbscentralohio.org](http://www.bbbscentralohio.org)

Offers mentoring for our communities' children, by providing wholesome relationships for children I need of adult role models.

### ***Boys and Girls Club of Central Ohio***

(Multiple Locations)  
(614) 221-8830  
[www.bgccolumbus.org](http://www.bgccolumbus.org)

Enables all young people, especially those from disadvantaged circumstances, to realize their full potential as productive, responsible and caring citizens.

### ***Boy Scouts Simon Kenton Council 441***

1901 E. Dublin-Granville Rd.  
Columbus, OH 43229-0207  
(614) 436-7200  
[www.scouters.org](http://www.scouters.org)

A youth program of character development and values-based leadership training.

### ***Columbus Children's Theatre***

512 N. Park Street  
Columbus, Ohio 43215  
614 224-6673  
[www.colschildrenstheatre.org](http://www.colschildrenstheatre.org)

Produces live theatre for family audiences and offers workshops for grades K - 8.

### ***Girl Scouts - Seal of Ohio Council***

Columbus, Ohio 43215-1097  
(614) 487-8101  
(800) 621-7042 - Local Toll Free Phone  
[www.sealofohio.org](http://www.sealofohio.org)

In partnership with committed adult volunteers, girls develop qualities that will serve them all their lives, like leadership, strong values, social conscience, and conviction about their own potential and self-worth.

### ***Franklin County Child Support Enforcement Agency***

80 East Fulton Street  
Columbus, OH 43215  
(614) 462-3275  
[www.franklincountyohio.gov/commissioners/csea/](http://www.franklincountyohio.gov/commissioners/csea/)

Enforces financial support orders to enhance economic security for children.

### ***Franklin County Children Services***

855 W. Mound Street  
Columbus, OH 43223  
(614) 275-2571

To report abuse or neglect call: (614) 229-7000  
[www.franklincountyohio.gov/children\\_services/default.htm](http://www.franklincountyohio.gov/children_services/default.htm)

Serves abused, neglected, dependent and troubled children and their families.

### ***Ohio Department of Job and Family Services***

Bureau of Family Services  
255 East Main Street, 3rd Floor  
Columbus, Ohio 43215-5222  
(614) 466- 9274  
[jfs.ohio.gov](http://jfs.ohio.gov)

Programs include adoption/kinship/foster care, childcare, child support, protective services, financial assistance, health care, food stamps, and links to other sites for information on food banks, clothing, shelter and transportation

## **Community**

### ***Asian American Community Choices***

4100 N. High Street, Suite 301  
Columbus, OH 43214  
(614) 220-4023  
[www.asiancomsv.org](http://www.asiancomsv.org)

Provides social, educational, cultural and health services for Asian refugees.

### ***Columbus Urban League***

788 Mount Vernon Avenue  
Columbus, OH 43203  
(614) 257-6300  
[www.cul.org](http://www.cul.org)

Advocacy training for people of color, job training, youth programs, and resource center.

### ***Cultural Arts Center***

139 W. Main Street  
Columbus, OH 43215  
614 645-7047  
[www.culturalartscenteronline.org](http://www.culturalartscenteronline.org)

Provides opportunities for adults and youth to create with their hands and develop artistic potential.

### ***Kings Art Complex***

867 Mt. Vernon Avenue  
Columbus, Ohio 43203  
614 645-KING

Presents the contributions of African Americans through creative expression and education. Exhibits, performances, workshops, children's programs, and more.

### ***Latino Center (Hispanic Ministries)***

143 E Patterson Ave  
Columbus, OH 43202  
(614) 262-7992

### ***Music In The Air***

420 Whittier Street  
Columbus, OH 43215  
614 645-7995  
[www.musicintheair.org](http://www.musicintheair.org)

Presents local, national and international artists in music and dance. Free outdoor performances & festivals from June-September.

### ***Ohio State University Extension***

2105 S. Hamilton Rd., Suite 100  
Columbus, Ohio 43232-4145

(614) 866-6900

Offers programs as follows: Family and Consumer Sciences, 4-H Youth Development, Community Development, Agriculture and Natural Resources.

### ***YMCA (Multiple Locations)***

6767 Refugee Road  
Pickerington, OH 43147  
(614) 834-9622  
[www.ymcacolumbus.org](http://www.ymcacolumbus.org)

Programs designed to build strong kids, strong families and strong communities.

### ***YWCA (Multiple Locations)***

65 S. Fourth Street  
Columbus, OH 43215  
(614) 224-9121  
Fax: (614) 224-2522  
[www.ywca.org](http://www.ywca.org)

A women's Christian membership movement sustained by the richness of many beliefs and values. Strengthened by diversity to create opportunities for women's growth, leadership, and power in order to attain a common vision: peace, justice, freedom, and dignity for all people.

## **Consumer Protection**

### ***Attorney General's Office, State of Ohio***

Consumer Protection Section  
30 East Broad Street, 14th Floor  
Columbus, OH 43215  
(800) 282-0515  
[www.ag.state.oh.us](http://www.ag.state.oh.us)

Answers questions and takes complaints regarding consumer transactions either before or after the transaction has taken place.

### ***Better Business Bureau***

1335 Dublin Road, Suite 30-A  
Columbus, OH 43215-1000  
(614) 486-6336 or (800) 759-2400  
Fax: (614) 486-6336  
[www.columbus-ohbbb.org](http://www.columbus-ohbbb.org)

Provides reports on business firms that will be helpful before making a purchase. Provides information about charity groups and organizations. Helps resolve consumers' disputes with businesses through telephone conciliation, mediation and arbitration.

### ***State of Ohio Consumer's Counsel***

10 West Broad Street, 18th Floor  
Columbus, OH 43215  
(614) 466-8574 or (877) 742-5622  
[www.pickocc.org](http://www.pickocc.org)

Acts as the residential utility advocate serving as a free resource for individuals who have questions and concerns, or would like more information about the services provided by their publicly owned electric, natural gas, telephone and water companies.

### ***U.S. Consumer Product Safety Commission***

(800) 638-2772

Regulates consumer products. Call to report injuries or complain about unsafe products, recalls and poison prevention information.

## **Credit Counseling**

### ***Consumer Credit Counseling Service Of Central Ohio, Inc.***

4500 East Broad Street  
Columbus, OH 43213  
(614) 464-2227 or (800) 355-2227  
Fax: (614) 552-4800

Provides budget assistance, preventive credit counseling, debt liquidation, and mortgage counseling.

## **Crime Victims**

### ***Choices For Victims Of Domestic Violence***

P.O. Box 06157  
Columbus, OH 43206  
Domestic Violence Hotline: (614) 224-4663  
Fax: (614) 258-6188  
[www.choicesdvcols.org](http://www.choicesdvcols.org)

Twenty-four hour crisis line offering information and referral to victims of domestic violence. Provides temporary shelter for battered women and their children, individual and group counseling and education/training for community groups and social service agencies.

### ***Columbus Coalition Against Family Violence***

655 East Livingston Avenue  
Columbus, Ohio 43205  
(614) 722-5985  
Fax: (614) 722-5995  
[www.TheColumbusCoalition.org](http://www.TheColumbusCoalition.org)

A nonprofit organization founded to break the cycle of family violence in homes, schools, workplaces and neighborhoods throughout our community.

### ***Domestic Violence Unit-Columbus City Attorney's Office***

375 S. High Street, 17th Floor  
Columbus, OH 43215  
(614) 645-6232  
Fax: (614) 645-6548

Designed to help witnesses or victims of a misdemeanor crime of domestic violence or menacing by stalking. Provides personal escorts to municipal courtrooms upon arrival to court. Provides individual case information. Crisis counseling and referrals are also available.

## **Crisis Intervention**

### ***Adult Protective Services***

Franklin County Office on Aging  
280 East Broad Street, Room 300  
Columbus, OH 43215  
614 462-4348  
Voice mail: 614 462-4356  
[www.fcoa.co.franklin.oh.us](http://www.fcoa.co.franklin.oh.us)

### ***CHOICES for Victims of Domestic Violence***

Crisis Line: (614) 224-4663  
[www.choicesdvcols.org](http://www.choicesdvcols.org)

Provides 24 hour crisis line, shelter, counseling, and support groups.

### ***Huckleberry House***

1421 Hamlet Street  
Columbus, OH 43201  
Crisis Line: (614) 294-5553  
Office: (614) 294-8097  
[www.huckhouse.org/](http://www.huckhouse.org/)

Provides 24-hour intervention for youths in crisis.

### ***National Domestic Violence Hotline***

800 799-7233

### ***National Hopeline***

800 784-2433

## **Dental Services**

### ***Children's Hospital Dental Clinic***

555 South 18 Street  
Columbus, OH  
614 722-5650  
Columbus Dental Society  
663-F Park Meadow Road  
Westerville, OH 43081  
(614) 895-2371  
Fax: (614) 895-0060

Provides referral information regarding local dentists to the physically or mentally handicapped and low-income community.

### ***Columbus Health Department Dental Service***

240 Parsons Avenue  
Columbus, OH 43215  
614 645-7487

Low cost dental care.

### ***The Ohio State University College of Dentistry***

305 West 12th Avenue  
Columbus, OH 43218  
(614) 292-2751  
Fax: (614) 688-3671

Comprehensive dental care is provided by dental and dental hygiene students.

## **Disability**

### ***Ohio Rehabilitation Services Commission***

2030 Kenny Road  
Columbus, OH 43221  
(614) 466-9364 or (800) 681-9964  
TTY: (614) 995-1162  
Fax: (614) 995-1163  
[www.state.oh.us/rsc](http://www.state.oh.us/rsc)

Provides vocational rehabilitation leading to employment for Ohioans with disabilities. Offers training in business management, services to transitional youth, entrepreneurship program, personal care assistance and consultation services.

## **Disaster Relief**

### ***American Red Cross of Greater Columbus***

995 East Broad Street  
Columbus, OH 43205  
(614) 253-7981  
[www.bloodsaveslives.org](http://www.bloodsaveslives.org)

Financial assistance and counseling for victims of local disasters, transportation services for seniors and the disabled, education in first aid, CPR, water safety and more.

## **Discount Programs**

### ***Golden Buckeye Card***

Ohio Department of Aging  
50 West Broad Street, 9th Floor  
Columbus, OH 43215  
Drug Saving Program: 1.866.301.6446  
Program Benefits: 800.266.4346  
Fax: (614) 466-8893  
[www.goldenbuckeye.com](http://www.goldenbuckeye.com)

Open to all Ohio residents age 60 and older, or to qualifying persons with disabilities. Card discounts are honored at participating restaurants, entertainment venues, grocery stores, and other establishments. Golden Buckeye cardholders may receive discounts through the Prescription Drug Savings Program.

## **Diseases- Communicable**

### ***Columbus Aids Task Force***

1751 East Long Street  
Columbus, Ohio 43203  
(614) 299-2437  
Fax: (614) 291-7162

Free community information and education with Resource Library open to the public. The Ohio AIDS/HIV/STD hotline number is (800) 332-2437.

### ***Columbus Health Department***

Sexual Health Clinic (614) 645-7772

### ***Franklin County Board of Health***

280 East Broad Street, Room 200  
Columbus, OH 43215  
(614) 462-3160  
[www.franklincountyohio.gov/board\\_of\\_health/index](http://www.franklincountyohio.gov/board_of_health/index)

## **Elections**

### ***Franklin County Board Of Elections***

280 East Broad Street, Room 100  
Columbus, OH 43215  
(614) 462-3100  
Fax: (614) 462-3489  
[www.franklincountyohio.gov/boe](http://www.franklincountyohio.gov/boe)

Provides voter information, absentee voting and campaign finance reports.

## **Employment**

### ***AARP Foundation- Senior Community Service Employment Program***

1393 East Broad Street  
Columbus, OH 43205  
(614) 258-7295  
Fax: (614) 258-7723  
[www.aarp.org](http://www.aarp.org)

The employment program offers AARP members paid on the job training, free employment services and career counseling. Income guidelines apply.

### ***Columbus Works, Inc.***

251 East Livingstone Avenue  
Columbus, Oh 43215  
(614) 223-1552

Job training, retention and placement services for out of school youth and young adults.

### ***Employment For Seniors, Inc.***

4500 East Broad Street  
Columbus, OH 43213  
(614) 863-1219  
Fax: (614) 863-1358  
[www.employseniors.org](http://www.employseniors.org)

Arranges job interviews for people age 50 and older with employers in need of their skills and experience.

### ***Experience Works***

(877) 496-6439  
[www.experienceworks.org](http://www.experienceworks.org)

Assists qualified older adults in their job searches by helping them identify special skills and abilities and matching talents to employer needs. Must be 55 or older, income eligible and an Ohio resident.

***Franklin County Department Of Job And Family Services***

80 East Fulton Street  
Columbus, OH 43215  
(614) 462-4000

Offers job placement, work first program, career development, and subsidized daycare.

***New Directions Career Center***

370 South Fifth Street, Suite G-1  
Columbus, OH 43215  
(614) 849-0028  
Fax: (614) 849-0142  
[www.newdirectionscareercenter.org](http://www.newdirectionscareercenter.org)

Provides life skills, employment preparedness, career counseling, information and referrals and career clothing to individuals in transition, especially women.

***South Opportunity Center***

3723 South High Street  
Columbus, Ohio 43207  
(614) 492-6900  
Fax: (614) 492-6909

**Food And Nutrition**

***FOODLINK***

(614) 221-2255

Emergency food is available at over 100 Franklin County locations.

***Canal Winchester Farmer's Market***

High & Waterloo Streets (Downtown Canal Winchester)  
Saturdays in May-October. Wednesdays in June –August.  
(614) 548-0001  
[www.mainstreetcanalwinchester.org/farmers\\_market.asp](http://www.mainstreetcanalwinchester.org/farmers_market.asp)

***Children's Hunger Alliance***

370 S. High Street  
Columbus, Ohio 43215  
614 341-7700  
[www.childrenshungeralliance.org](http://www.childrenshungeralliance.org)

Offers services to break the cycle of childhood hunger through education, advocacy and service. Provides food and nutrition education.

***Franklin County, OSU Extension Family Nutrition Program***

2105 South Hamilton Road, Suite 100  
Columbus, OH 43232  
(614) 866-6900, ext. 211  
Fax: (614) 866-8280

Strives to improve the level of nutritional education of seniors that are food stamp participants or eligible non-participants. Programs include food label reading, dietary guidelines, handling and storage, fruit and vegetable facts, nutrition and aging and healthy food choices.

***Franklin County Dept Of Job And Family Services-Food Stamps***

South Opportunity Center  
3723 South High Street  
Columbus, OH 43207  
(614) 492-6900  
Fax: (614) 492-6909

***Lifecare Alliance- Meals on Wheels Program***

1699 West Mound Street  
Columbus, OH 43223  
(614) 278-3130  
Fax: (614) 351-6699  
[www.lifecarealliance.org](http://www.lifecarealliance.org)

***North Market***

59 Spruce Street  
Columbus, Ohio 43215  
[www.northmarket.com](http://www.northmarket.com)

Central Ohio's super market since 1876.

**Funeral Services**

***City of Columbus-Indigent Burial Program***

(614) 645-8888

***Funeral Consumers Alliance of Central Ohio***

P.O. Box 14835  
Columbus, OH 43214  
(614) 263-4632  
[www.ohiofunerals.org](http://www.ohiofunerals.org)

A nonprofit, nonsectarian organization servicing Central Ohio residents. Provides information and assists in the pre-planning of inexpensive funerals and memorial services.

## **Ged/high School Equivalence Degree Programs**

### ***Columbus Literacy Council***

(614) 221-5013

### ***Ohio Literacy Network***

(800) 228-7323

## **Government Agencies**

### ***City of Canal Winchester***

- Administration: (614) 837-1556
- Community Center: (614) 837-8276
- Farmers Market (614) 548-0001
- Joint Recreation District [www.cwrecreation.com](http://www.cwrecreation.com)

### ***City Of Columbus***

Mayor's Office  
 City Hall 2nd Floor  
 90 West Broad Street  
 Columbus, OH 43215  
 (614) 645-7671  
 Fax: (614) 645-5818  
[mayor.columbus.gov](http://mayor.columbus.gov)

- **Adult Sports (614) 645-3366 or [www.crpdsports.org](http://www.crpdsports.org)**
- **Alternative Dispute Resolution (614) 645-7483**
- **Burial-Indigent (614) 645-8888**
- **Car Seat Program (614) 645-7748**
- **Health Department (614) 645-7417 or [www.cmhhealth.org](http://www.cmhhealth.org)**
- Parks & Recreation (614) 645-3300
- Police- Non-emergency information (614) 645-4545
- Neighborhood Services (614) 297-0592

### ***Franklin County Departments***

\*All area code 614 unless noted

- ADAMH (Alcohol Drug And Mental Health) 224-1057
- Office on Aging 462-5230
- Animal Care & Control 462-4385
- Animal Shelter 462-4360
- Auditor 462-3223
- Board of Commissioners 462-3322
- Board of Elections 462-3100
- Board of Health 462-3160

- Child Support Enforcement Agency 462-3275
- Children Services 275-2571
- Court of Common Pleas 462-7492
- Domestic Relations/Juvenile Court 462-6320
- Job & Family Services 462-4000
- Marriage License 462-3898
- Municipal Court (cases under \$15,000) 645-8214
- MR/DD 475-6440
- Probate Court 462-3894 or [www.franklincountyohio.gov/probate](http://www.franklincountyohio.gov/probate)
- Prosecutor 462-3555
- Public Defender 462-3194
- Recorder 462-3930
- Sheriff 462-3360
- Treasurer 462-3438
- Veterans Service Commission 462-2500

### ***State Of Ohio, Attorney General's Office***

30 E. Broad St., 30th Floor  
 Columbus, OH 43215-3428  
 (614) 466-4320  
[www.ag.state.oh.us](http://www.ag.state.oh.us)

Departments include: Consumer protection, charitable laws, crime victims, health care fraud, juvenile justice, and more.

## **Health-medical**

### ***American Red Cross***

995 E. Broad St  
 Columbus, OH 43205  
 (614) 253-7981  
[www.bloodsaveslives.org](http://www.bloodsaveslives.org)

Provides disaster relief services, health training, blood supply services, and more.

### ***City Of Columbus Health Department***

240 Parsons Avenue  
 Columbus, OH 43215  
 (614) 645-7417  
[www.cmhhealth.org](http://www.cmhhealth.org)

- Alcohol & Drug Abuse Program 614 645-7306
- Dental Clinic 614 645-7487
- Free Clinic 614 240-7430
- Immunization 614 645-7945
- Injury Prevention (car seats, bike helmets, etc.) 614 645-6138
- Women, Infants & Children (WIC) 614 645-6424
- Sexual Health Clinic 614 645-7772

***City of Columbus Fire Department, Office of Community Relations***

3639 Parsons Avenue  
Columbus, OH 43207-4054  
(614) 645-7377  
Fax: (614) 645-4284

Offers blood pressure checks at fire stations with squads or medics assigned.

***Flu Shots***

Adult Immunization Coalition Flu Shot Hotline: (888) 202-1319  
[www.vaccine4me.com](http://www.vaccine4me.com)

***Franklin County Board Of Health***

280 East Broad Street  
Columbus, OH 43215  
(614) 462-3160  
Senior Wellness Clinics: (614) 462-3719  
Fax: (614) 462-6673  
[www.franklincountyohio.gov/health](http://www.franklincountyohio.gov/health)

A registered nurse provides the following services to senior adults: health assessments, screening tests, medication counseling, nutrition counseling, referrals, immunizations and cholesterol screening.

***Southside Family Health Center***

1833 South Parsons Avenue  
Columbus, OH 43207  
(614) 645-3163  
Fax: (614) 645-5893

***Vineyard Free Medical Clinic***

171 East Fifth Avenue  
Columbus, OH 43201  
(614) 890-0000

***Visiting Nurses Of Lifecare Alliance***

1699 West Mound Street  
Columbus, OH 43223  
(614) 278-3130  
Fax: (614) 351-6699  
[www.lifecarealliance.org](http://www.lifecarealliance.org)

**Offers a wide range of services in the home: skilled nursing care, wound care, infusion therapy, home health aide services, physical and occupational therapies, social services, medication education, and scheduling, pharmacist services and medical nutrition education. Also provides meals on wheels.**

**Hearing Impaired**

***Columbus Speech And Hearing Center***

510 East North Broadway  
Columbus, OH 43214  
(614) 263-5151  
TTY: (614) 263-2299  
Fax: (614) 263-5365  
[www.columbusspeech.org](http://www.columbusspeech.org)

Provides complete diagnostic and therapeutic services for individuals with speech, language or hearing difficulties, including hearing evaluations, hearing aids, listening devices, speech therapy for stroke victims and those with Parkinson's disease.

***Ohio Relay Service***

P.O. Box 29230  
Shawnee Mission, KS 66201-9230  
(800) 750-0750

Provides 24-hour telephone accessibility to people who are deaf, deaf-blind, hard of hearing or speech disabled.

**Hospice**

***Homereach Hospice***

Kobacker House  
3595 Olentangy River Road  
Columbus, OH 43214  
(614) 566-5377  
Fax: (614) 566-4391

Provides home care service and 24-hour on-call support along with inpatient care to terminally ill patients and their families. Hospice services are also available through local area nursing homes.

***Mount Carmel Hospice***

1144 Dublin Road  
Columbus, OH 43215  
(614) 234-0200 24-hours  
[www.mchs.com](http://www.mchs.com)

Provides care for adults diagnosed with a life-limiting illness and life expectancy in the range of six months or less. Provides comfort through nursing care, pain and symptom management and emotional care.

## Hospitals

**Children's Hospital** (614) 722-2000

**Doctor's Hospital West** (614) 544-1000

**Grant Medical Center** (614) 566-9000

**Mount Carmel East** (614) 234-6000

**Mount Carmel West** (614) 234-5000

**Mount Carmel St. Ann's** (614) 898-4000

**Ohio State University Medical Center** (614) 293-8300

**Riverside Methodist Hospital** (614) 566-5000

## Household Goods, Cloths & More

**Goodwill Thrift Stores (Multiple Locations)**

1331 Edgehill Road

Columbus, OH 43212

(614) 294-5181

www.goodwillcolumbus.org

Offers retail stores, job training & placement, educational opportunities, and more.

**Life Care Alliance**

1699 West Mound Street

Columbus, Oh 43223

(614) 278-3130

Promotes meals on wheels, dietitians & home aids for homebound adults. Provides senior dining and wellness centers.

**New Directions Career Center**

50 West Main Street

Columbus, OH 43215

(614) 849-0028

New and gently used business attire primarily for women.

**Salvation Army**

(Multiple Locations)

(614) 221-6561

www.beyondthebells.org

Provides emergency assistance, food pantries, clothing, diapers, furniture, meals, summer camp, career enhancement, academic assistance, and more.

**Volunteers of America of Central Ohio**

(Multiple Locations)

(614) 372-3120

www.voacentralohio.org

Gentle used furniture, clothing, baby items, books, and more.

## Immigration

**Community Refugee And Immigration Services**

3624 Bexvie Avenue

Columbus, Ohio 43227-3769

(614) 235-5747

Fax: (614) 235-6127

www.cris\_ohio.com

Provides free assistance with immigration issues including preparing for testing in American history, government and English literacy. Assists with immigration and naturalization forms. Notary, interpreter and photographer available.

**Ohio Hispanic Coalition**

(614) 840-9934

**U.S. Citizenship and Immigration Service**

(800) 375-5283

## Legal

**Capital University Legal Clinic**

303 East Broad Street

Columbus, OH 43215

(614) 236-6245

Offers low cost assistance with will preparation, Living Wills, Power of Attorney and domestic problems.

**Community Mediation Services Of Central Ohio**

67 Jefferson Avenue

Columbus, Ohio 43215-3841

(614) 228-7191

Fax: (614) 228-7213

www.CommunityMediation.com

Provides an alternative to using court system Situations handled include family disputes, school disputes, workplace disputes, consumer/supplier disputes and claims involving nonpayment of money or loss/damage of property.

### ***Lawyers For Justice***

Columbus Bar Association  
175 South Third Street, 11th floor  
Columbus, OH 43215  
(614) 221-4112  
Fax: (614) 221-4850  
[www.cbalaw.org](http://www.cbalaw.org)

Provides civil legal services for eligible cases for indigent residents of Central Ohio. Clients are not charged attorney's fees, but are responsible for any court costs such as filing fees, costs of depositions, etc.

### ***Lawyer Referral Service***

Columbus Bar Association  
(614) 221-0754

Referrals to private attorneys.

### ***Legal Aid Society Of Columbus***

40 West Gay Street  
Columbus, Ohio 43215-2896  
(614) 224-8374  
Fax: (614) 224-4514  
[www.columbuslegalaid.org](http://www.columbuslegalaid.org)

Provides legal services in a limited number of civil cases. Areas include housing, domestic violence, divorce, custody, unemployment, health, welfare, consumer law and bankruptcy. Not all cases are accepted.

### ***Ohio Legal Rights Services***

8 East Long Street  
Columbus, OH 43215  
(614) 466-7264 or (800) 282-9181  
TTY: (614) 728-2553  
Fax: (614) 644-1888

Provides protection and advocacy services to people with disabilities experiencing rights violations that are related to the disability.

### ***Pro Seniors, Inc.***

(800) 488-6070  
[www.proseniors.org](http://www.proseniors.org)

Provides seniors with information, advice and referral to attorneys.

### ***Columbus Metropolitan Library***

Main Library  
96 South Grant Avenue  
Columbus, OH 43215  
(614) 645-2275  
[www.cml.lib.oh.us](http://www.cml.lib.oh.us)

Extensive collections and services to enhance pursuit of knowledge, reading, access to databases, ESOL classes, outreach services, children's learning, and more.

## **Licenses**

### ***Marriage License: Franklin County Probate Court***

373 South High Street  
Columbus, OH 43215  
(614) 462-3898

### ***Ohio Bureau Of Motor Vehicles***

(Multiple Locations)  
(614) 752-7500  
[www.ohiobmv.com](http://www.ohiobmv.com)

Issues driver's licenses, vehicle registrations, special license plates, driver checks, and ID cards for non-drivers.

### ***Pet Licenses***

Franklin County Auditor (614) 462-3223

## **Literacy**

### ***Columbus Literacy Council***

195 N. Grand Avenue  
Columbus, OH 43215  
(614) 221-5013  
[www.columbusliteracy.org](http://www.columbusliteracy.org)

Free literacy program for adults, out of school youth 16 and older, and non-English speaking individuals.

## **Medicaid & Medicare**

### ***Franklin County Dept. of Job and Family Services***

South Opportunity Center  
3723 High Street  
Columbus, Ohio 43207  
(614) 492-6900

## ***Benefits Eligibility Screening Systems (Medicare/Medigap)***

### ***Ohio Department of Aging***

(800) 282-1206

### ***Ohio Department of Insurance Senior Hotline***

(800) 686-1578

## **Museums**

### ***Columbus Museum of Art***

480 East Broad Street

Columbus, OH 43215

614 221-6801

www.columbusmuseum.org

### ***COSI***

333 W. Broad Street

Columbus, OH 43215

(614) 228-COSI

www.cosi.org

A hands on science center children & adults.

### ***Mid Ohio Historical Museum***

700 Winchester Pike

Canal Winchester, OH 43110

(614) 837-5573

home.att.net/~dollmuseum

A One-Of-A-Kind Specialty Museum featuring thousands of dolls, antique to modern, toys including Disney, trains, and circus collections.

### ***Ohio Historical Center***

1982 Velma Avenue

Columbus, OH 43211

(614) 297-2300

www.ohiohistory.org

Showcases Ohio history from the ice age to 1970. Includes interactive children's activities.

## **Parenting**

### ***Action For Children***

78 Jefferson Avenue

Columbus, OH 43215

(614) 224-0222

www.actionforchildren.org

Provides childcare education, resources, referral, and parenting information

### ***Children's Hospital Parent Enrichment Program***

(614) 722-2470

### ***Columbus Parent Magazine***

www.columbusparent.com

Provides central Ohio parents with up to date news and expertise with a local focus on family life, childcare, health, education, entertainment, community events, and more. Free magazine available at 700 locations or online

### ***Directions For Youths and Families***

1515 Indianola Avenue

Columbus OH 43201

(614) 294-2661

www.dfyf.org

Offers parenting and early childhood programs, youth center, counseling and more.

### ***Paternity Services Of Ohio (Paternity Testing)***

5505 S. Cleveland

Westerville. OH 43081

(614) 258-5650

## **Parks And Recreation**

### ***Columbus Parks And Recreation***

420 West Whittier Street

Columbus, OH 43219-5065

(614) 645-3300

Fax: (614) 645-8839

www.columbusrecparks.com

Recreational programs including arts, athletics, life skills, outdoor education, swimming, special events, and other leisure recreation activities are offered through 28 community recreation centers, seven senior centers, one indoor and 10 outdoor swimming pools, youth and adult sports leagues, parks, paved trails, summer camps, arts facilities, and a senior art consignment site Free summer lunch program for ages 5 to 18.

### ***Franklin Park Conservatory***

1777 East Broad Street  
Columbus, OH 43203  
(614) 645-8733  
[www.fpconservatory.org](http://www.fpconservatory.org)

Offers botanical collections, gardens, waterfalls, and educational programs.

## **Poison Control**

### ***Central Ohio Poison Center***

700 Children's Drive  
Columbus, OH 43205  
(800) 222-1222

A 24-hour emergency telephone service for management of poisonings staffed by pharmacists and nurses.

## **Postal Service**

### ***United States Postal Service***

(800) ASK-USPS

## **Pregnancy**

### ***City Of Columbus Health Department***

- Women, Infants & Children (614) 645-6424
- Pregnancy Support (614) 645-1731

### ***Pregnancy Care Connection***

(614) 227-9866

Provides scheduling for prenatal care at local hospitals and neighborhood health centers.

### ***Planned Parenthood***

(800) 230-PLAN  
[www.plannedparenthoodcentralohio.org](http://www.plannedparenthoodcentralohio.org)

A source of comprehensive reproductive health care and education since 1932.

## **Public Education**

### ***Liberty Elementary School***

(614) 365-6482

### ***Yorktown Middle School***

(614) 365-5048

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### ***Independence High School***

(614) 364-5372

## **Referral Service**

### ***FIRSTLINK***

195 North Grant Avenue  
Columbus, Ohio 43215  
(614) 221-2255  
Fax: (614) 224-6866  
TTY: (614) 341-2272  
[www.firstlink.org](http://www.firstlink.org)  
E-Mail: [info@firstlink.org](mailto:info@firstlink.org)

A 24-hour information and referral service that provides individuals with the most current information available 7 days a week, free of charge.

### ***Lawyer Referral Service***

Columbus Bar Association  
175 South Third Street, 11th Floor  
Columbus, OH 43215  
(614) 221-0754  
Fax: (614) 221-4850

### ***Pro Seniors, Inc.***

(800) 488-6070  
[www.proseniors.org](http://www.proseniors.org)

Provides seniors with information, advice and referral to attorneys.

## **Schools-Post Secondary Degrees**

### ***Ashland University***

1900 East Dublin Granville Road  
Columbus, OH 43229  
(614) 794-0803  
[www.ashland.edu/columbus](http://www.ashland.edu/columbus)

Serving the educational needs of undergraduate, graduate, traditional and non-traditional, full and part-time students.

### ***Capital University***

1 College and Main  
Columbus, OH 43209-2394  
(614) 236-6011  
[www.capital.edu](http://www.capital.edu)

Offers diverse undergraduate and graduate programs in the arts, sciences, and professions.

### ***Top of Form: Columbus College of Art and Design***

107 N. Ninth Street  
Columbus, Ohio 43215  
614 224-9101  
[www.ccad.edu](http://www.ccad.edu)

Degree programs including advertising, graphic design, fashion, fine arts, industrial & interior design, illustration, media studies, and more.

### ***Columbus State Community College***

550 East Spring Street  
Columbus, Ohio 43215  
(614) 287.5353  
[www.csc.edu](http://www.csc.edu)

### ***Franklin University***

201 S. Grant Avenue  
Columbus, Ohio 43215  
(614) 797-4700  
[www.franklin.edu](http://www.franklin.edu)

The University provides undergraduate and graduate students, who often work full or part time, both the breadth of knowledge and the career-focused applications required of a balanced education.

### ***The Ohio State University***

Enarson Hall 154 W. 12th Avenue  
Columbus, Ohio 43210  
(614) 292-OHIO  
[www.osu.edu](http://www.osu.edu)

### **Senior Citizens Center**

#### ***Canal Winchester Community Center***

22 South Trine Street  
Canal Winchester, OH 43110  
(614) 837-8276

#### ***Columbus Recreation and Parks Department***

(614) 645-3300  
[www.columbusrecparks.com](http://www.columbusrecparks.com)

Operates several programs designed to maintain and increase the physical, emotional and mental health of seniors in the community. Offers sports, wellness programs, trips, Senior Olympics, and more.

### **Social Security**

#### ***Social Security Administration***

200 North High Street, Room 225  
Columbus, OH 43215  
(614) 469-6855 or (800) 772-1213  
Fax: (614) 469-2040  
[www.ssa.gov](http://www.ssa.gov)

Handles Social Security payments in cases of wage earner's disability, retirement or death. Supplemental Security Income: benefits for 65 and older, and/or blind and/or disabled. Medicare Health Insurance program for ages 65 and older, disabled or suffering chronic kidney disease.

### **Suicide Prevention**

#### ***Senior Hotline***

(614) 294-3309 (information and crisis line)

#### ***24-hour Suicide Prevention Line***

(614) 221-5445

#### ***Teen Suicide Hotline***

(614) 294-3300

### **Supportive Services**

#### ***JOIN***

197 East Gay Street  
Columbus, OH 43215  
(614) 241-2531

Offers emergency assistance with utility bills, prescriptions and clothing.

#### ***Lutheran Social Services***

750 East Broad Street  
Columbus, Ohio 43205-1000  
(614) 228-5200  
Fax: (614) 228-3059

Offering food pantries, chaplain services, family and individual counseling (specializing in domestic violence intervention with children and adults), adoptions and disaster response.

### ***Southside Settlement House***

310 East Innis Avenue  
Columbus, Ohio 43207-1985  
(614) 444-9868  
Fax: (614) 444-7776  
E-Mail: [sssh1899@aol.com](mailto:sssh1899@aol.com)

Provides referrals to community services and advocates for families in need of emergency food and utility assistance.

## **Taxes**

### ***Internal Revenue Service***

(800) 829-1040  
[www.irs.gov](http://www.irs.gov)

### ***Ohio Department Of Taxation***

P.O. Box 530  
Columbus, OH 43216  
(800) 282-1780 (individual)  
[www.state.oh.us/tax](http://www.state.oh.us/tax)

Offers free taxpayer assistance with all taxes administered by the agency.

## **Transportation**

### ***American Red Cross Community Transportation Program***

995 East Broad Street  
Columbus, OH 43205  
Appointment Line: (614) 253-6705  
[www.bloodsaveslives.org](http://www.bloodsaveslives.org)

Provides transportation to and from medical and other appointments for people age 60 and over.

### ***Central Ohio Transit Authority (COTA)***

1600 McKinley Avenue  
Columbus, OH 43222-1093  
Route Info & Customer Service (614) 228-1776

**Project Mainstream Applications: (614) 275-5828**

**Ride Reservations: (614) 272-3033**

[www.cota.com](http://www.cota.com)

Public bus transportation. Senior discounts available. Project Mainstream offers door-to-door service with wheelchair-equipped vehicles for trips within Franklin County. Individuals must be ADA certified through COTA.

### ***Elder Choices Of Central Ohio-Senior Independence***

369 East Livingston Avenue  
Columbus, OH 43215  
(614) 221-3659  
Fax: (614) 222-4664

Provides medical transportation and grocery shopping assistance to people age 60 and over.

### ***Franklin County Department Of Job And Family Services***

80 East Fulton Street  
Columbus, Ohio 43215-5127  
(614) 462-4000  
Fax: (614) 462-6451

Franklin County Job and Family Services assists approved customers with bus or cab transportation to medical appointments.

## **Utilities**

### ***Columbia Gas***

(800) 344-4077

### ***American Electric Power***

(800) 277-2177

## **Veterans**

### ***Veterans Service Commission Of Franklin County***

250 West Broad Street  
Columbus, OH 43215-2787  
(614) 462-2500  
Fax: (614) 462-2505  
[www.franklincountyohio.gov/vets](http://www.franklincountyohio.gov/vets)  
E-Mail: [veteranservice@franklincountyohio.gov](mailto:veteranservice@franklincountyohio.gov)

Provides claims and benefits assistance, employment services, home delivered meals and emergency financial assistance for utilities housing and transportation. Assists veterans, widows, orphans and dependents in filing for veteran's benefits.

### ***Chalmers P. Wylie Veterans Affairs Outpatient Clinic***

543 Taylor Avenue  
Columbus, OH 43203-1278  
(614) 257-5200  
Fax: (614) 257-5637  
[www.va.gov](http://www.va.gov)

Provides a full range of high quality ambulatory health-care services which includes but is not limited to: cardiology, hematology/oncology, dental, laboratory medicine, nursing, ophthalmology, optometry, pharmacy, podiatry, psychiatry (including a Day Treatment Center and a Drug and Alcohol Treatment Program), psychology, radiology, rehabilitation medicine, social services and surgery. The Clinic also supports a Veterans Counseling Center.

### ***Columbus Veterans Center #221***

30 Spruce St.  
Columbus, OH 43215  
(614) 257-5550  
(614) 257-5551

Individual & group counseling, referral for benefits assistance, liaison with community agencies, Marital and Family counseling, substance abuse information and referral, job counseling and more.

### ***U.S. Department of Veterans Affairs Benefits Office***

200 North High Street, Room 309  
Columbus, OH 43215  
(800) 827-1000  
[www.va.gov](http://www.va.gov)

Advises veterans and their families or survivors of all the VA benefits available to them and assists them in applying for such benefits.

## **Vision Services**

### ***Ohio State University Optometry Services***

Homebound Eye Examinations  
320-352 West Tenth Avenue  
Columbus, OH 43210  
(614) 292-2020

Services include eye health evaluations, eye exams and the purchase of eyeglasses. Special magnifiers and other devices for the partially sighted individual can also be demonstrated. Call 614 292-9201 for free exams and eyeglasses for qualified individuals. There may be a fee for some services.

### ***Prevent Blindness Ohio***

1500 West Third Avenue, Suite 200  
Columbus, OH 43212  
(614) 464-2020  
Fax: (614) 481-9670  
[www.preventblindness.org/ohio](http://www.preventblindness.org/ohio)

Provides comprehensive vision screenings, education on eye disease and eye safety through speakers, films, literature, forums, seminars and workshops.

### **Vision and Vocational Services**

1393 N. High Street  
Columbus, OH 43201  
614 294-5571  
[www.visioncenter.org](http://www.visioncenter.org)

Provides vision evaluations, living skills, mobility, job training, and placement.

## **Vital Records**

### ***Auto Title: Franklin County Clerk of Courts***

(614) 462-3090

### ***Birth & Death Certificates: Columbus Health Department***

(614) 645-7331

### ***Bureau of Motor Vehicles***

(614) 752-7500  
[www.ohiobmv.com](http://www.ohiobmv.com)

### ***Franklin County Recorder***

(614) 462-3930

## **Volunteer Opportunities**

### ***FIRSTLINK***

195 North Grant Avenue  
Columbus, OH 43215  
(614) 221-6766  
Fax: (614) 221-6866  
[www.firstlink.org](http://www.firstlink.org)

Promotes volunteerism throughout the community by assisting individuals and groups in locating volunteer opportunities.

## Voter Registration

### *Franklin County Board of Elections*

280 East Broad Street  
Columbus, OH 43215  
(614) 462-3100  
[www.co.franklin.oh.us./boe](http://www.co.franklin.oh.us./boe)

## Zoo

### *Columbus Zoo and Aquarium*

9990 Riverside Drive  
Powell, OH 43065  
614 645-3550  
[www.columbuszoo.org](http://www.columbuszoo.org)

## Immunization and Allergy Records

Use these forms to keep track of immunizations and allergies for each person in your household. They can provide valuable information for emergency medical personnel.

### Immunization Records

Name	Immunization	Date

### Allergy Records

Name	Allergy	Reaction

